# Quiz

**Note:** It is recommended that you save your response as you complete each question.

## Question 1 (1 point)

Which of the following is not one of the three critical terms to consider when looking at organizational workflow?

○ A) Span of control

○ B) Authority

○ C) Responsibility

○ D) Accountability

Save

## Question 2 (1 point)

In which organizational form does the project manager have the greatest authority over the assigned resources?

○ A) Traditional

○ B) Projectized

○ C) Strong matrix

○ D) Weak matrix

Save

## Question 3 (1 point)

With a line-staff organizational structure, department managers will readily accept instructions from the project manager.

○ A) True

○ B) False

Save

## Question 4 (1 point)

In which organizational form do we usually have a sharing of authority and responsibility?

A) Traditional

B) Projectized

C) Line-staff

D) Matrix

Save

## Question 5 (1 point)

With departmental project management, the person assigned to head up the project is called a:

A) Project head

B) Project manager

C) Project leader

D) Project supervisor

Save

## Question 6 (1 point)

In which organizational form is response to the customer's needs the slowest?

A) Traditional

B) Projectized

C) Strong matrix

D) Weak matrix

Save

## Question 7 (1 point)

Which of the following is not a *personal* attribute of a project manager?

A)  Honesty and integrity

B)  Energy and toughness

C)  Poor coping skills

D)  Decision-making skills

Save

## Question 8 (1 point)

The wrong people are often selected as project managers because of:

A)  A belief that project management maturity comes with age

B)  A belief that someone who knows the customer well will make the best project manager

C)  A belief that entrepreneurial skills are always necessary

D)  all of the above

Save

## Question 9 (1 point)

According to the text, the "next generation" project manager must exhibit skills in all of the following except:

A)  Integration skills

B)  Risk management skills

C)  Wage and salary administration skills

D)  Knowledge of the business

Save

## Question 10 (1 point)

Probably the greatest risk to a project manager on a long-term project is to receive the best employees and then:

A) Have them seek perfection rather than just meeting the requirements

B) Find that your costs are escalating

C) Being unable to motivate them.

D) Losing them to other projects at an inopportune time

Save

## Question 11 (1 point)

During the past few years, which project management skill seems to have outpaced all other skills?

A) Technical skills

B) Business conceptual skills

C) Behavioral skills

D) Problem-solving skills

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## Question 12 (1 point)

Project team members often feel threatened by the possibility of the cancellation of the project. In which organizational form is this threat the greatest?

A) Projectized

B) Strong matrix

C) Balanced matrix

D) Weak matrix

Save

## Question 13 (1 point)

The person most qualified to assess the overall risk in a work package activity in a project is the:

○ A) PM

○ B) Sponsor

○ C) Team member

○ D) Team member and / or line manager

Save

## Question 14 (1 point)

According to Douglas McGregor, team members that require supervision, direction and threat of punishment for non-compliance are called _____ employees.

○ A) Theory X

○ B) Theory Y

○ C) Theory Z

○ D) Non-compliant

Save

## Question 15 (1 point)

An employee who would turn down a promotion in order to remain as a project manager would most likely be at which level of Maslow's hierarchy of needs?

○ A) Safety

○ B) Social

○ C) Esteem

○ D) Self-actualization

Save

## Question 16 (1 point)

The document that is prepared at the beginning of a project in order to clarify the roles and responsibilities of the team members is called a:

A) Responsibility clarification table

B) Responsibility identification table

C) Responsibility assignment matrix

D) Work package assignment sheet

Save

## Question 17 (1 point)

Which of the following types of interpersonal influences comes from the recognition that the project manager is officially empowered to give orders?

A) Legitimate power

B) Reward power

C) Expert power

D) Referent power

Save

## Question 18 (1 point)

Which of the following type of interpersonal influence has as its source the individual rather than the company?

A) Legitimate power

B) Reward power

C) Penalty power

D) Referent power

Save

## Question 19 (1 point)

Project managers generally spend what percent of their time involved in some type of communications?

A) 25%

B) 40%

C) 60%

D) 90%

Save

## Question 20 (1 point)

Project managers would prefer to communicate in which of the following manners if given a choice?

A) Formal and written

B) Formal and oral

C) Informal and oral

D) Informal and written

Save

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